

How to obtain emergency housing

If you find yourself or a loved one needing emergency housing please read the following steps:

1. From 8am – 4pm Monday through Friday you are instructed to go to the Department of Social Services headquarters at 691 Saint Paul St
2. You are encouraged to arrive at DSS before 3pm to ensure there is adequate time to be seen by a DSS worker.
3. After hours or on weekends you may call (585) 442-1742 or Dial 2-1-1 any time day or night for assistance.

Address: 691 Saint Paul St. Rochester, NY 14605

Phone: (585) 753-6298

Emergency Housing Resources:

2-1-1/LIFE LINE

Dial 2-1-1 for specific information about available emergency housing options for today.

*FREE from any Frontier pay phone.

YWCA Emergency Housing Program

Helps homeless women and their children find appropriate housing and improve financial stability. Open to women over the age of 18 who are currently homeless and all custodial children.

Telephone: (585) 368-2292

Bethany House

A Catholic Worker House of Hospitality sheltering homeless women with their children.

Address: 1111 Joseph Ave; Rochester, NY 14621
Telephone: (585) 454-4197

Center for Youth

A free, confidential, voluntary shelter for youth ages 12-18. CFY provides emergency shelter for up to 30 days while preparing youth to reunite with family and find more stable housing.

Address: 905 Monroe Ave.

Rochester, NY 14620

Telephone: (585) 473-2464 (8 a.m. to 9 p.m.)

24-hour line: (585) 271-7670

Transitional Housing Resources:

Jennifer House

Provides shelter and a structured residential program for women and their children upon their release from prison, jail, inpatient, and the streets.

Address: 934 Culver Road; Rochester, NY 14609

Telephone: (585) 288-1074

Email: dellennaharper@yahoo.com

Nielson House

Provides shelter and a structured residential program for men upon their release from prison, jail, inpatient, and the streets.

Address: 383 West Ave.; Rochester, NY 14611

Email: scpojs@frontiernet.net

Telephone: (585) 328-0801

Wilson Commencement Park

Provides transitional housing for single parents and their families.

Address: 251 Joseph Ave.; Rochester, NY 14605

Telephone: (585) 263-7930
