

Project SHARE Heating Fund

The Project SHARE Heating Fund is designed to help income-eligible customers with an active disconnect notice in both the RG&E and NYSEG service areas.

The Project SHARE Heating Fund is administered by HeartShare Human Services of New York.

Customers can apply in person or by phone at conveniently located agencies or organizations.

To apply by phone or speak to a representative, you can call toll-free, 1.800.599.HEART (4327) weekdays, 9 a.m. to 5 p.m. EST.

Website: <https://www.rge.com>

Energy Conservation Program

The primary objective is to reduce fuel expenditures for the low-income household. The program conducts furnace efficiency testing where gas or oil is the primary heating source. They clean and fine tune the furnace when efficiency is below 75%. In some cases where efficiency is extremely low, a high efficiency model may be installed. Heating and/or hot water tank repairs or replacements as approved by Housing and Community Renewal (HCR).

Hours of Operation: 9:00 am - 3:00 pm weekdays

Address: 550 E. Main St. Rochester, NY 14604

Phone: (585) 442-4160

Website: <http://www.abcinfo.org/community/home-weatherization-services>

Home Energy Assistance Program (HEAP)

The Home Energy Assistance Program (HEAP) is a federally funded program that assists low income households in meeting the high costs of home heating.

If you are interested in applying for HEAP and are not currently receiving Temporary Assistance or SNAP (Supplemental Nutrition Assistance Program Benefits), go to mybenefits.ny.gov to apply online or you may call our HEAP information line at (585)753 -6477 between the hours of 9:00 a.m. and 3:00 p.m. Monday through Friday.

If you are currently receiving Temporary Assistance, please contact your worker directly at (585)753-2750. In most cases, you are automatically eligible and a HEAP benefit has likely already been calculated and authorized for payment in January.

Hours: 9:00 a.m. and 3:00 p.m. M-F

Address: 111 Westfall Road

Rochester, NY 14620

Phone: (585) 753-6477

Website: <http://www2.monroecounty.gov/hs-assistance.php>

Community Resource Services (CRS) from Catholic Family Center

Community Resource Services (CRS) is Catholic Family Center's emergency services provider for families and individuals seeking emergency assistance for immediate basic needs of daily life. CRS has been providing basic needs services for almost 30 years, with the goal of stabilizing individuals and families that are in crisis.

Walk in Hours:

M-F 9:00am-1:00pm;

Appointments:

M-F 2:00-4:00pm

Address: 539 Joseph Avenue

Rochester, NY 14605

Email: cfc@cfcrochester.org

Phone: (585) 232-2050

Fax: (585) 232-3352

Website:

<https://www.cfcrochester.org/our-services/empowering-the-vulnerable/for-emergencies/>